

Products purchased through MTU and under warranty may be returned for repair or replacement by following steps:

1. Contact Medicatech USA to obtain an RMA number.
2. Fill out the Return Material Authorization Form in its entirety. Place the RMA Form in the box with the item(s) being returned.
3. Return the authorized item(s) per shipping instructions.

RMA Forms can be obtained By Email from:
www.medicattechusa.com
support@medicattechusa.com



MEDICATECH USA®

Return Material Authorization (RMA) Form

Company: _____ Contact Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Email Address: _____

Phone: _____ Fax: _____

RMA No: _____ **Date Issued:** _____

Model	Qty	Reason for Return	S/N	Brand (If Have)	Size (If Have)	PO No.

Shipping Instructions:

1. Be sure to obtain an RMA number and clearly mark the outside of the box(s) with this number.

2. Ship returned items to:

MEDICATECH USA
50 MAXWELL, IRVINE
CA 92618
USA
TEL: +1 (949) 679 2881

Shipments received by MTU without an RMA number will be refused.

Sample Address Label with RMA number

John Smith XYZ Corporation 123 Main Street	RMA No.: 123456
MEDICATECH USA ATTN: RMAs 50 Maxwell, Irvine, CA 92618	

Use this space for additional Comments:

Customer Name : _____ **Date:** _____

MTU Repair or Return Approval: _____

Date: _____